

## Appendix A

### Customer & Central Services Committee: 13 December 2010

#### Comments Regarding Supplementary Savings Proposals contained within the Corporate Budget Strategy Update presented to Executive on 7 December 2010

At its meeting of 13 December 2010, the Customer & Central Services Overview & Scrutiny Committee assessed the viability and suitability of a number of cross cutting and supplementary savings proposals, together with those relating to the Customer & Shared Services Directorate and the Office of the Chief Executive. Detailed below are the outcomes flowing from this assessment.

1. Comments and recommendations regarding the Customer & Shared Services Directorate and the Office of the Chief Executive:

a. C&SS16 Reduce Number of Print Rooms to One

When Members were provided with further context regarding this proposal, they were content to endorse it.

**RECOMMENDATION: That the proposal to amalgamate the 2 print rooms and seek competitive bids to provide the service be endorsed.**

b. C&SS19 Transfer of Provision of Public Conveniences

Members debated this proposal at length and expressed concerns over the apparent high cost of cleaning each facility, the existing contract implications and the lack of adequate and timely consultation with relevant town councils with regard to transfer. Members also expressed concern over the possibility of any closures should transfer not be managed effectively.

**RECOMMENDATION: That, whilst the Committee supports the transfer of these facilities in principle, due to the concerns expressed above, it calls upon the Executive to instigate full and meaningful consultation with relevant town councils, ensuring any transfer occurring as a consequence, does so within a mutually agreed timeframe.**

c. C&SS20 Capital Financing Charges

d. OCE9 Review Provision of Performance Management

e. OCE10 Internal Communications

f. OCE11 Customer Relations/FoI

- g. OCE12 Programme Management – Analysts
- h. OCE13 Risk Management

Members were provided with further context regarding the above proposals and were content to endorse them.

**RECOMMENDATION: That the above proposals be endorsed.**

2. Comments and recommendations regarding cross cutting proposals:

- a. CC6a Passenger Transport Review Increased Target

The Chairman of the Sustainable Communities Overview & Scrutiny Committee confirmed that his Committee agreed with the approach proposed and also confirmed that the potential existed to explore further savings opportunities regarding this particular review.

**RECOMMENDATION: That the proposal be endorsed and that the Executive seek to explore the potential to realise further savings from this review.**

- b. CC30a Employee Terms & Conditions of Service

Members were provided with further context regarding this issue and were informed that specific proposals were a matter of negotiation with the trades unions.

**RECOMMENDATION: That this proposal be endorsed.**